LIFE™ SERVICES
Quick Start Guide

VERTIV™

1 Contact Vertiv™

- Call 1-800-543-2378 to initiate service activation process

- Have your equipment model and serial number information ready

2 Connect Equipment to Internet Accessible Network

- Connect Ethernet RJ-45 cable to the equipment communication card

- Verify active connection by navigating to the equipment web management tool via the assigned IP address (Please see communication card manual for detailed instructions on IP address configuration)

3 Configure Connectivity

- Navigate to the LIFE™ Services page within the equipment web management tool

- Enter equipment serial number, tag number, and site identifier

- Enable LIFE™ Services checkbox and save settings

- If applicable, enter proxy server and authentication data via the Gate page within the equipment web management tool, save settings, and restart card

4 Verify Connectivity

- Navigate to the Advanced LIFE™ Services page within the equipment web management tool

- Validate Device State as "Connected" and Heartbeat Status as "Normal Operation"

- Call 1-800-543-2378 to address problems or questions

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